



# CHSA SOCIAL MEDIA REPORT 2023

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## **Customer Happiness** Awards 2023: On LinkedIn









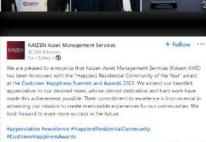




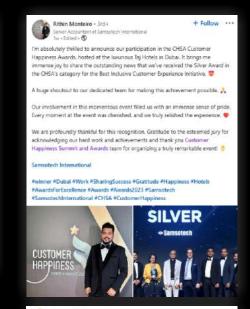


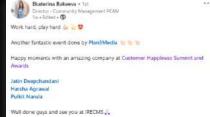
**Impressions** 

















#### **Customer Happiness** Awards 2023: On LinkedIn





Sofitel Dubai Downtown shines at the 2023 Customer Hap

AWARDAY
We are thrilled to announce that Soffice Dubai Downtown has been honoured with not one, but two Gold #Awards at the prestigious #CHSA 2023 in the categories Best Customer Experience Training initiative and Best Employee Experience

This incredible double triumph is a testament to our unwavering dedication to excellence and our commitment to crafting #Magniffque guest and employee experiences.

markable achievement that wouldn't have been possible without the hard work passion of our incredible #Heartists and the continuous support of our valued



#### **5**+ Mentions



takheel Community Management has proudly received two prestigious Gold companies from across the Middle East were the finalists.

The first award was the Gold Award in the category of "Happiest Residential The first award was the Gold Award in the category of "Happiest Recidential Community of the Year: This recognition highlights Nakhee's commitment to creating vibrant and joyful living environments that enhance the well-being and satisfaction of recidents. It is a testament to the hard work and dedication of our team in delivering exceptional septements and fostering a sense of community within our residential developments.

apport of our dedicated team and the trust and loyalty of our esteemed

hard work, passion, and commitment to excellence. These awards are a reflection of our collective efforts to create extraordinary experiences and make a positive impact in the lives of our residents and customers. I would also like to extend my

Faraj Osman Zarif Evelyn Chacko Jean N. Hanna BSCE.MSCE/Honsi.EMBA/Honsi.NE. Francis G. mohammad alshalbani M Fahas Tariq Pysial Belan Jabelghani Ishalbouni. CMCA.\* Adel Michael Gasan Angelic Nicolakos Stephen Homer Jeevan D'Mello GDArch. CMCA. AMS, LSM. PCAM,

Plan3Media Nakheel Communities





🤦 Celebrating Excellence at Ejadahl 🧟

Thrilled to announce that the CK team at #Ejadah has been honored with Silver wards at the Customer Happiness Awards 2023 #CHSA in not one, but \*three verifying categories.

Our commitment to enhancing customer experiences shines through this recognition, reflecting our dedication to delivering top-notch service.

Listening to our customers is at the heart of what we do. This award acknowledges our efforts in translating your feedback into meaningful actions, ensuring your

Being recognized as a finalist in this category underscores our commitment to continuous learning and development. We are dedicated to equipping our team with the skills and knowledge needed to provide exceptional customer experiences

This achievement is a testament to the hard work and passion of our team, and want to express our deepest gratitude to every member of Ejadah for their relentless dedication. It's their univavering commitment that has made this success.

We look forward to continuing our journey of excellence, always striving for the highest levels of customer satisfaction. Here's to more miliastones and creating even frappier customer experiences together. 森





Amazing night! Congratulations Toplandpod2020 team and the CEO Andy Faulkner! Two gold awards on #CustomerHappinessAwards Dubai 2023. V deserved, each team member passionately works for people of determinat



Sangeetha A. • 2nd Assistant Manager CRM at Banks International Properties L 2d • Collect • ©

Banks International Properties awarded as the CH Best Rival Estate Broker of the year for two consecutive years is a testament to its continued dedication to offer services that create not only happy customer experiences but also happy

Here are few glimpses from an evening of honour, recognition and gratitude.

Customer Happiness Summit and Awards





being the 'Customer Happiness Champion of the Year 2023'...!

Thakurji" ki Kripa se...am extremely excited & thrifted to share with you all TWD wonderful news - The first one, am bestowed with the coveted GOLD AWARD for

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The second one, our Service Excellence Transformation journey – Mission M.A.G.I.C. has been conferred with SILVER AWARD for "Most Innovative Customer Happiness as open conteriors with SILVEN AWARM DRY Model Improved Customer Happiness illiative at the prestigious CHSA. Awards Platform of Dubal, UAE, CHSA is one of the most melticulous, judicious, transparent CX Awards Platform with rigorous ssessment by eminent jury members from across industries.

The platform had representation from 187 companies from varied industries & geographies. It truly feels great to be part of this amazing journey with my fant IEAAN who has let no stone untimed in delivering Happiness to our valued patients which has made this day possible. II

Kudos to my TEAM Monika Nanda Syam Madhavan Bhimraj Dhoble Richard Antony Anlay Viswambharan @Gokudas Panst Naina Dua Harsha Govindan Anusha Shenoy SUDHEESH SUDHAKARAN for putting their heart out ... to win our Customers ...!!

The journey of excellence has no finish line... Believing & following the same

M.A.G.I.C. continues at Aster Hospitals & Clinics... II

Aster DM Healthcare Aster Clinics UAE #Healthcare #ServiceExcellence #TransformationJourney #MissionMAGIC #OneTeamOneDro #CustomerDelight #PationtDelight #PassionateTeam #CHSA





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#chsa award for the category "Best technology initiative to enhance custome happiness" which resulted in winning "Sliver award". Thank you CHSA Jury, Alef education team and Leadership for their continuo efforts and investment in Technology, and Alef's most valuable Customers.





careem always ahead in making customers happy, thank you for the recognition



to Enhance Customer Happiness category at Customer Happiness Awards 2023.

management approach to provide unparalleled customer experiences by embracing automation and leveraging data-driven insights.

#CustomerHappinessAwards #Careem #goldaward #customerexperience #Innovation #socialmediaInitiative #enhancingcustomerhappiness







# WE ARE NOW GEARING UP FOR AN EXCITING AND BIGGER EVENT IN 2024.

### STAY TUNED.



For sponsorship opportunities, speaking slots and delegate registrations kindly contact:

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